FREQUENTLY ASKED QUESTIONS
ADDITIONAL INFORMATION

Shopping with The Lucky Charm Rockingham, your schools preferred supplier ensures you receive quality items as per your school requirements. You are also supporting your school, a local business and th local community.

HOW DO I PLACE AN ORDER?

Online: Place an online order by visiting www.tlcbooklists.com.au and follow the prompts to complete the transaction.

Instore: Return completed school requirement list to The Lucky Charm Rockingham or your school by 4th of December 2026.

HOW DO I PAY FOR MY ORDER?

Online: Credit Card or Paypal.

Instore: Prepay using Credit Card or pay with Cash, EFTPOS or Credit Card upon collection from The Lucky Charm Rockingham.

HOW DO I COLLECT MY ORDER?

Instore: The Lucky Charm is located next to the Coffee Club in the Target end of the Rockingham Shopping Centre. Collection is from 12th January 2027.

Delivery: Orders can be delivered to your nominated address for a small fee of $10.00 per order. If you wish to have your items delivered, it MUST be prepaid. Free delivery on all orders over $100.00 (excluding contribution). Please let us know if you'd like us to pack multiple student in one order. Deliveries will commence from the 15th January 2027.

CAN I STILL ORDER AFTER THE 4TH DECEMBER?

Yes, you can. Unfortunately, we cannot guarantee all items will be available. Late orders may take up to 4 weeks to fill.

Online: Visit www.tlcbooklists.com.au and follow the prompts to complete the transaction.

Instore: Visit The Lucky Charm in the Rockingham Shopping Centre.

HOW DO I CONTACT YOU IN CASE OF AN URGENCY?

Email: rockingham@theluckycharm.com.au

Phone: (08) 9528 3933.

In Person: Located next to the Coffee Club in the Target end of the Rockingham Shopping Centre.

